

REQUEST FOR PROPOSALS (RFP)

SUPPLY AND MAINTENANCE OF VOICE SERVICES FOR THE EAST LONDON INDUSTRIAL DEVELOPMENT ZONE.

The **East London Industrial Development Zone SOC Ltd** is the operator of the East London Industrial Development Zone (ELIDZ), an entity which exists to help manufacturers to become globally competitive through the development and efficient management of a modern, purpose-built industrial location, which offers investing industries a streamlined business environment enhanced by a range of supporting services. The zone is already operational and currently houses a number of manufacturers that supply products for the local and international markets.

SCOPE OF WORK:

The East London IDZ intends to appoint a suitable, independent service provider that will supply the ELIDZ with bulk voice services for the ELIDZ and ELIDZ's customers. We aim to keep our voice services up time to 99.999%. To achieve this, we will appoint a service provider that will provide the ELIDZ with redundant voice services to our two datacenters for a period 3 years.

Reference No.	Description / Name	Closing Date / Time
PROJ-ICT-109	SUPPLY AND MAINTENANCE OF VOICE SERVICES FOR THE EAST LONDON INDUSTRIAL DEVELOPMENT ZONE	04 November 2022 at 12h00

BRIEFING MEETING :

Note: A compulsory briefing session will be held on the 21st October 2022 starting at 12h00 via Microsoft Teams, a link will be provided on the East London IDZ's website. Tenderers are encouraged to submit written questions by emailed to zandile@elidz.co.za not later than the 28th October 2022 at 16:30.

BID CONDITIONS:

- Respondents are required to submit a Valid SARS Tax Clearance Certificate with their tender.
- Respondents are required to submit a Verified original or certified B-BBEE Certificate.
- Respondents are required to submit company registration documents and ELIDZ procurement handbook with their submission.
- Respondents should be registered on CSD database from Treasury and in possession of a MAAA number.

EVALUATION:

The evaluation will be guided by the East London Industrial Development Zone procurement policy. Points will be awarded on the basis of Price and BBBEE.

Score breakdown:

- 80 Points for Price
- 20 Points for BBBEE

All respondents with functionality less than 70% of the total functional requirements will not be considered.

PROPOSAL DOCUMENT & SUBMISSION:

The RFP document will be available for download on **14 October 2022 at 12h00 (Noon)** at www.elidz.co.za under **Opportunities >> Tenders**.

To make a tender submission for an open tender you must have completed the registration process before and have an active login account. Navigate to <https://tenderportal.elidz.co.za> and login with your credentials captured as part of the registration process.

It will be the responsibility of the respondent to ensure that the tender/bid reaches the ELIDZ. All tender/bids documents are to be submitted online at <https://tenderportal.elidz.co.za> before the closing date and time of 12h00 on the 04 November 2022. Only PDF documents must be uploaded with a maximum size limit of 2GB per file. No late tenders or hard copy documents submissions will be accepted.

TENDER ENQUIRIES:

Queries relating to this tender may be addressed to:

Ms Zandile Mtebele **T:** +27 43 702 8200 | **E:** zandile@elidz.co.za

