



east london idz
business streamlined

VALUE-ADDED **SERVICES**

ELIDZ VALUE-ADDED SERVICES

Established in 2003, as part of the South African government initiative to improve industrial competitiveness and economic growth in the country, the East London Industrial Development Zone (ELIDZ) has become a prime industrial park in the country, renowned for its customised solutions for various industries.

The ELIDZ offers growth oriented companies a specialised manufacturing platform, innovative industrial and business solutions access to new markets and strategic industry networks. We don't just offer businesses a physical space to locate – we partner with you in finding innovative solutions to ensure greater returns.

So whether you are looking for serviced industrial land, prime industrial space for leasing or purchasing, or value added services that will improve your business operations, our team will design a solution that will work for you.

Our value-added services exist to augment the ELIDZ comprehensive value-proposition which has already seen a number of investors coming to locate their businesses in the zone. They provide investors with a feature and add-on that gives them greater sense of value. These have also allowed the ELIDZ to be a leader in attracting investors, creating jobs and making a remarkable contribution in developing the economy of the region.

The ELIDZ has packaged a variety of these value-added services for its investors and potential investors. These range from Estate Security, Canteen, Clinic, Grass cutting, Industrial and Environmental Monitoring, Landscaping, Maintenance services and many more.

The services essentially allow investors in the zone to focus on their core business and ensure their stay at the ELIDZ is a pleasant one.

ACCESS CONTROL

As part of ensuring that acceptable Safety and Security standards are upheld, at the East London Industrial Development Zone (ELIDZ) we have ensured that only those authorised are granted access to the zone. This include a 24/7 visitors, workers and deliveries access control. We also offer maintenance of card readers, card production, software and system reporting.

CLINIC SERVICES

The well-being of all our tenants and workforce form part of our concern. The zone, through its clinic services offers Occupational and Primary health care together with emergency response support for medical emergencies and awareness campaigns.

CANTEEN

As the zone is situated in the outskirts of the Buffalo City Metropolitan Municipality, we found it fitting to bring on board a catering facility that will be in close proximity to all those working, visiting or stationed in the zone. The Canteen provides nutritious food to tenants, visitors, and the workforce to allow them to be productive and healthy. Customers have an option to either go to the Canteen and sit in or place an order to be delivered in the comfort of their work premises. The service is available from 08h00 to 16h30, Monday to Friday.





INDUSTRIAL ENVIRONMENTAL MONITORING

To prepare for environmental impact assessments and to eliminate risk of harmful effects carried by human activities on the natural environment the zone has a team that monitors the environmental impact and other activities. These include monitoring of effluent discharge, storm water run-off, ground water, air quality and noise. We also offer infrastructure and equipment maintenance services.

ESTATE SECURITY SERVICES

The service is aimed at ensuring a safe and secured environment for investors and all authorised individuals, during day-to-day operations. It includes perimeter patrols, CCTV monitoring and records, electric fence monitoring, traffic control, common area patrols and emergency preparedness.

GRASS CUTTING- ROAD VERGES AND FIREBREAKS

Maintenance of road verges and fire breaks is mandatory as we want to ensure incident free and clean environment for our investors through prevention of safety risks such as fire and snakes, and control pestilence.

LANDSCAPING TO COMMON AREAS

We aim to keep the landscape healthy, clean, safe and attractive in the Zone. This includes grounds keeping, gardening and irrigation and the service is limited to common areas in the Zone.

ROAD AND STORMWATER MAINTENANCE

The provision of safe, accessible, well-maintained roads for road users and control of run-offs from precipitation is obligatory to the East London Industrial Development Zone. It includes roads re-sealing, amenity cleaning, new and re-spraying of road markings, traffic signage installation, maintenance of roads and road verges and control of run-off from precipitation.

ROADWAY LIGHTING

The East London Industrial Development Zone is committed to providing fixed lighting intended to provide good visibility to users during the hours of darkness, to promote traffic safety and public security in common areas with the Zone. It includes the maintenance of street lighting, fixing lamps that are not working, inspection and testing of lighting columns to ensure they are safe, and replace aged or damaged columns.



SEWER NETWORK MAINTENANCE

The continuous maintenance and service on the East London Industrial Development Zone's sewer distribution system is vital to the cleanliness and safety of the environment. It involves fixing of all water main and sewer line breaks and leaks including maintenance sewer pump station. This service has a high business impact if not monitored as it may cause perimeter breach resulting in unauthorised access, operational interruptions, theft, illegal dumping and accidents.

EFFLUENT SOLID WASTE MANAGEMENT SERVICES

The East London Industrial Development Zone remains committed to looking after the environment it operates on and ensures that collection, hauling, and disposal of effluent solid waste is done according to the environmental laws and other requirements.

ALIEN VEGETATION

The removal and control of alien invasive vegetation species is important for the purpose of water preservation and the protection of indigenous vegetation species. The service is subject to review from time to time, this includes formal review which is +- 12 months when the service provider is changed. In addition, reviews are randomly triggered by changes in legislation, incidents, complaints/ concerns.



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